

Compliance ★ Government Contracts ★ Accounting

# Cybersecurity Compliance in Government Contracts

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### Positive Share



"You don't have to be great to start, but you have to start to be great."

~ Zig Ziglar



# Safety Check















52.204-21 Basic Safeguarding of Covered Contractor Information System

15 items "a prudent business person would employ...even if not covered by this rule."



#### **DFARS** Rule

DFARS 252.204-7012 Safeguarding Covered Defense Information and Cyber Incident Reporting

Note the "Cyber Incident Reporting"

Requires compliance with NIST (SP) 800-171



# Controlled Unclassified Info (CUI)

115 categories and subcategories

Controlled Defense Information (CDI)

Controlled Technical Information (CTI)



# NIST (SP) 800-171 R1

Protecting Controlled Unclassified Information in Nonfederal Systems and Organizations

110 items across 14 categories of controls

Performance based requirements



#### One Size Fits All!

There are no scaled solutions for NIST 800-171

While some items may not apply to some entities, the general requirement remains.



#### Internal Assessment

Do you process, store, or transmit CUI through your network or systems?

Identify all data

Identify all networks, software, and apps

Review policies & procedures



#### Internal Assessment - Data

What kind of data do you process, store, or transmit?

**CDI/CTI** – Controlled Defense/Technical Information

PII - Personally Identifiable Information

**PHI** – Personal Health Information

Other



# Internal Assessment - System

Where/how is it processed, stored, or transmitted?

Internal network

Cloud

Apps



### Internal Assessment - Policies

Do you have written policies & procedures?

Configuration management

Access control & authorization

Physical access

Maintenance



### Internal Assessment

Excel list of the NIST 800-171 requirements as a starting point.

Yes – with links or references

No – with info for the POA&M

N/A – document why N/A



# Hiring External Help

Technical firms – focus on the technical aspects of installation and configuration

Consulting firms – focused on compliance

CPA firms - focused on audits and compliance



# System Security Plan (SSP)

An overview of the security requirements of the system and description of the controls in place or planned, responsibilities and expected behavior of all individuals who access the system.



# Plan of Actions & Milestones (POA&M)

Document to assist organizations in identifying, prioritizing, and monitoring the progress of corrective efforts for security weaknesses/deficiencies/vulnerabilities found in programs and systems.



#### **External Reviews & Audits**

#### DoD not accepting third-party verification



Q25: Will the DoD certify that a contractor is 100% compliant with NIST SP 800-171? Is a 3rd Party assessment of compliance required?

A25: No new oversight paradigm is created through this rule. If oversight related to these requirements is deemed necessary, it can be accomplished through existing FAR and DFARS allowances, or an additional requirement can be added to the terms of the contract. The rule does not require "certification" of any kind, either by DoD or any other firm professing to provide compliance, assessment, or certification services for DoD or Federal contractors. Nor

will DoD give any credence to 3rd party assessments or certifications - by signing the contract, the contractor agrees to comply with the terms of the contract. It is up to the contractor to determine that their systems meet the requirements.

Some companies with limited cybersecurity expertise may choose to seek outside assistance in determining how best to meet and implement the NIST SP 800-171 requirements in their company. But, once the company has implemented the requirements, there is no need to have a separate entity assess or certify that the company is compliant with NIST SP 800-171.

#### Primes may require third-party verification of subs



# Cybersecurity in GovCon Acquisition

Government may request SSP and/or POA&M as part of RFP

May identify cybersecurity compliance as an evaluation factor



# Gov't Ensuring Compliance

#### Evaluating SSP as part of the solicitation

Q21: How can DoD consider an offeror's compliance with NIST SP 800-171 in the source selection process?

**A21**: The intent of DFARS clause 252.204-7012 is to ensure that the security requirements in NIST SP 800-171 are applied to information systems that are owned by, or operated by or for contractors, and process, store, or transmit CDI. The clause is not structured to require contractor compliance with NIST SP 800-171 as a mandatory evaluation factor in the source selection process, but the requiring activity is not precluded from stating in the solicitation that it will consider compliance with NIST SP 800-171 in the source selection process. Examples of how a requiring activity might proceed include:

- Notifying the offeror that its approach to protecting covered defense information and providing adequate security in
  accordance with DFARS 252.204-7012 will be evaluated in the solicitation on an acceptable or unacceptable basis. Proposal
  instructions and corresponding evaluation specifics of what constitutes acceptable/unacceptable compliance with NIST SP
  800-171 must be detailed in sections L and M of the solicitation as well as the Source Selection Plan.
- Establishing compliance with DFARS 252.204-7012 as a separate technical evaluation factor and notifying the offeror that its
  approach to providing adequate security will be evaluated in the source selection process. The specifics of how offeror
  compliance with NIST SP 800-171, will be evaluated must be detailed in Sections L and M of the solicitation as well as the
  Source Selection Plan.



# Gov't Ensuring Compliance

Making the POA&M part of contract oversight.

Tying progress reports and milestone payments to the POA&M.



What if you don't complete the POA&M tasks on time?

You may not get paid!



What if the SSP is not solid or complete?

You may not win the award!



Liquidated damages for late delivery or nonconforming data.



What if you deliver non-conforming data?

You may not get paid!



# Failure to Properly Mark CUI

I believe this will be the number one failure point for many companies.



Cure notices

Stop work orders

**Terminations** 

Poor performance rating in CPAR



Other frameworks

SANS/CIS 20 COBIT 5 ISO/IEC 27001 Sarbanes-Oxley\*

<sup>\*</sup>Mandatory for public issuers



Rely on the cloud

Scalable

Affordable

Secure

Reliable

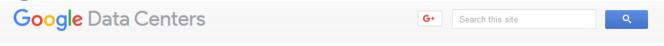
Know where your data is stored!



Office 365 over Google



# Google



Data centers > Inside look > Locations

#### **Data center locations**

We own and operate data centers around the world to keep our products running 24 hours a day, 7 days a week. Find out more about our data center locations, community involvement, and job opportunities in our locations around the world.

#### **Americas**

Berkeley County, South Carolina Council Bluffs, Iowa Douglas County, Georgia Jackson County, Alabama Lenoir, North Carolina Mayes County, Oklahoma Montgomery County, Tennessee Quilicura, Chile The Dalles, Oregon

#### Asia

Changhua County, Taiwan Singapore

#### Europe

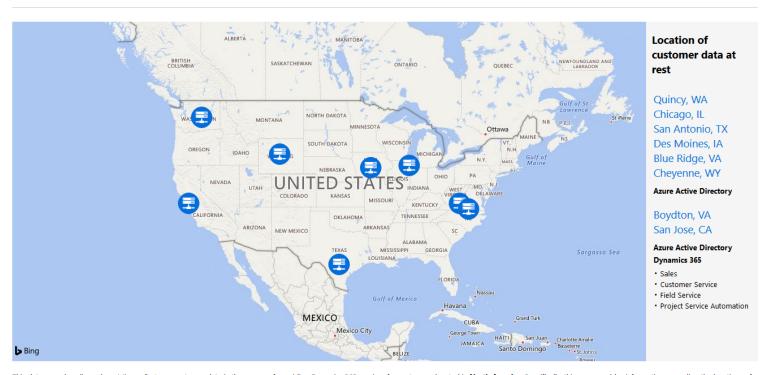
Dublin, Ireland Eemshaven, Netherlands Hamina, Finland St Ghislain, Belgium





#### Office 365





This data map describes where Microsoft stores customer data in the course of providing Dynamics 365 services for customers located in **North America**. Specifically, this map provides information regarding the locations of all datacenters and corresponding services for customer data stored in Dynamics 365 services in **North America**.

Microsoft replicates customer data in at least two datacenters at any given time for reliability and availability.



Start with good personal cyber hygiene

Start with simple tools



#### Path Forward

Continuous process – not a "once and done."

Train employees

Stay current



#### What's Next?

Expect the DFARS rule to become the FAR rule.

(Or something very similar)

Not all agencies have rules or even follow the FAR.



#### What's Next?

**Protests** 

Cyber Incidents/Breaches

**Court Cases** 



#### Contact

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SYSTEMS PROCEDURES SALICENSING CUSTOMER SOLUTION AUDITS



- 1. Limit system access to authorized users
- 2. Limit system access to authorized types of transactions
- 3. Limit connections to external systems
- 4. Control publicly accessible information
- 5. Identify system users and processes



- 6. Authenticate users
- 7. Sanitize or destroy media before disposal
- 8. Limit physical access
- 9. Escort visitors and monitor activity
- 10. Monitor communications at external boundaries



- 11. Separate publicly accessible systems
- 12. Identify and correct system flaws
- 13. Protect against malicious code
- 14. Update malicious code protections
- 15. Perform periodic system scans



# NIST (SP) 800-171 R1

- 1. Access Control
- 2. Awareness & Training
- 3. Audit & Accountability
- 4. Configuration Management
- 5. Identification & Authentication
- 6. Incident Response
- 7. Maintenance



# NIST (SP) 800-171 R1

- 8. Media Protection
- 9. Personnel Security
- 10. Physical Protection
- 11. Risk Assessment
- 12. Security Assessment
- 13. System & Communication Protection
- 14. System & Information Integrity

# Surveys, Reviews, & Audits

Survey – consulting engagement with no assurance (\$)

Review – more formal with limited assurance (\$\$)

Audit – most formal (and intense) with assurance (\$\$\$)